

Services Pricelist

Home Care Package prices and fees



Homecare provider in Coffs Harbour

Enjoy the support you need when it matters most

Why choose us

Clear pricing

No set up fees, no daily fees, no additional costs on purchases.

Same day response

for enquiries or no later than the next day if calling after 2pm.

Own support staff

so you enjoy the same familiar faces each time.

Backed by Kinyara Health for highest care standards & a local team focused on you.

Consistent local team of highly qualified support professionals, living & working in your neighborhood.

Dedicated care coordinators for smooth & consistent scheduling of your support team & services.

24/7 support available for anyone needing overnight care & support services.

Pricing Schedule effective from 1st July, 2025. Prices are per hour with a one hour minimum, unless otherwise stated.

Standard hours occur during weekdays, between 6am-8pm



Home Care Package Program

Pricelist

	Hourly Service Rate		Medication Prompting	Nursing Services
	2 Hours & Above	Under 2 Hours	30 minutes	Hourly
Standard Hours 6am to 8pm, Monday to Friday	\$88	\$112.50	\$56	\$132.50
Non-standard Hours 8pm to 6am, Monday to Friday	\$106	\$133.50	\$67	\$153.50
Saturday	\$117	\$148.50	\$74	\$175
Sunday	\$150.50	\$191	\$95.50	\$212
Public Holidays	\$192.50	\$244	\$122	\$275.50

Service Inclusions

Personal care, domestic assistance, meal preparation, in-home respite, social support, shopping Medication management, wound assessment and management

Sleepover (Inactive) 8 Hour Minimum		Nursing Assessment	Nursing Assessment		
Weekday nights Monday to-Thursday	\$420	Flat Rate	\$265		
Friday nights	\$500	Light Gardening			
Saturday nights	\$600	Standard Hours	\$85		
Sunday nights	\$475	Travel	Travel		
Public Holidays	\$840	Per KM	\$1.50		

Care & Package Management prices

Package level	Package value	Care Management	Package Management
	Per fortnight	Fee (20%)	Fee (8%)
Level 1	\$419.30	\$83.86	\$33.46
Level 2	\$737.38	\$147.42	\$58.94
Level 3	\$1,605.10	\$321.02	\$128.38
Level 4	\$2,433.34	\$486.64	\$194.60

Our Home Care Package management fee is set at 28% of your Home Care Package with no extra fees or hidden costs.

General Terms & Conditions

- As per service agreement.
- Minimum of one hour for all services, except Medication prompting.
- Cancellations must be made at least 2 business days or 48 hours prior to the home visit. Full costs may apply for cancellations made less than 2 business days or 48 hours before the visit.
- Invoices for brokered and private services must be paid within 14 days of issue.

Sleepover Terms & Conditions

- Minimum of 8 hours, typically from 10pm to 6am.
- Inactive sleepover includes up to two instances of client assistance per night.
- If assistance is required 3 or more times, non-standard hourly rates apply.

With us, you can be confident there are:

- ✓ No daily fees
- No surcharges
- ✓ No set up fees

Medication Assistance Terms & Conditions

- Medication prompting is a 30-minute service.
- Includes assistance with oral and/or topical medications only.
- Additional services have a minimum charge of one hour at the standard pro-rata hourly rate.