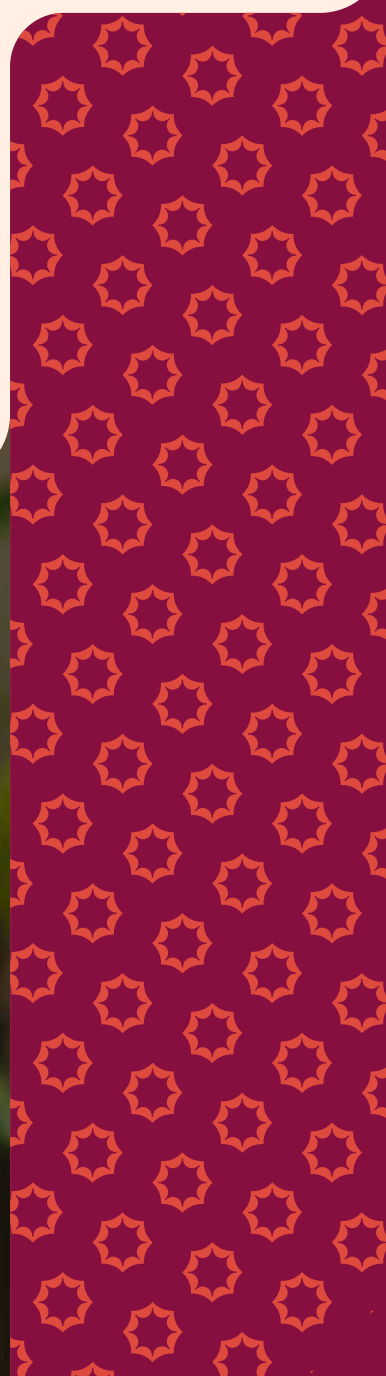
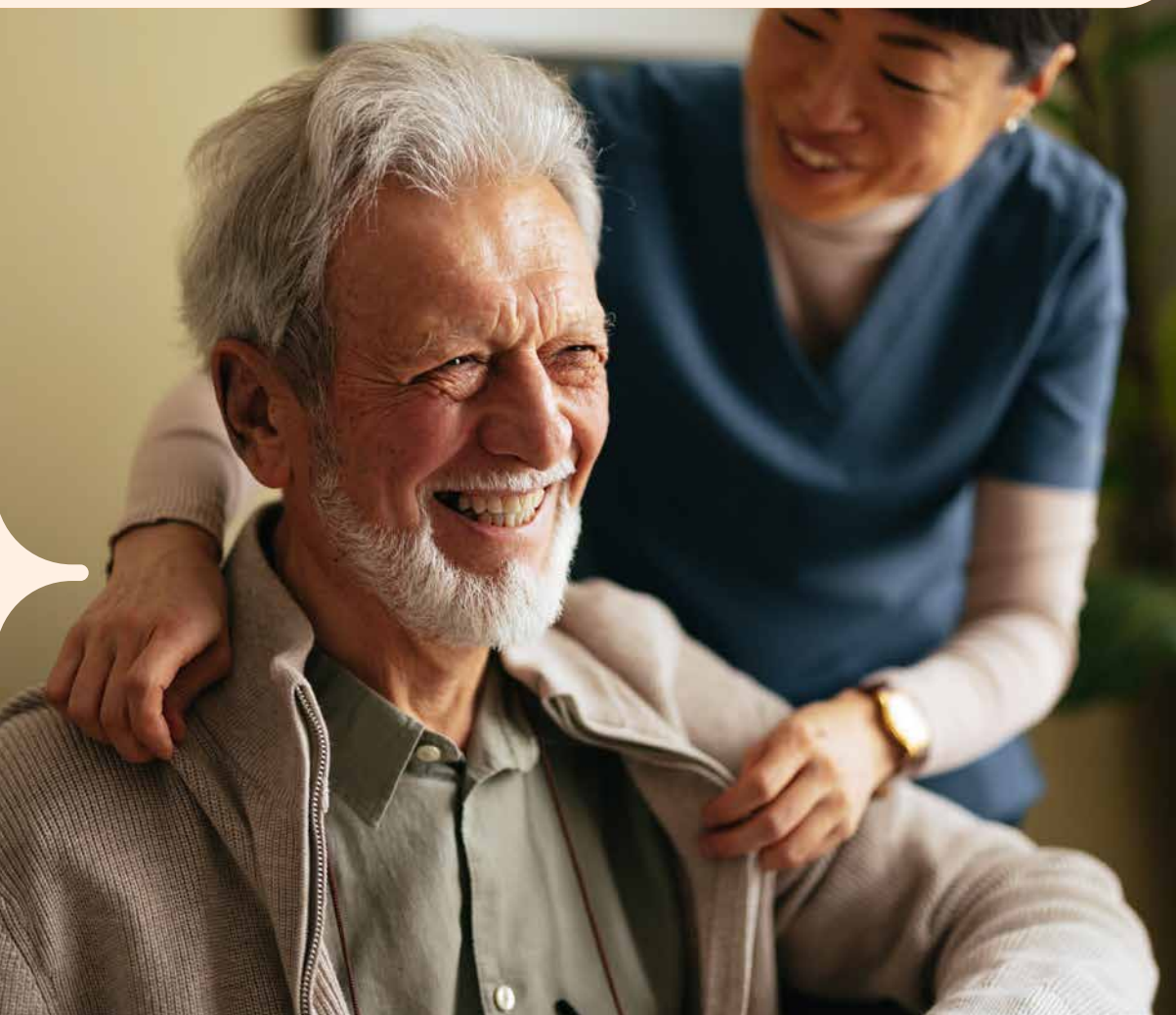


# Services Pricelist

Support At Home prices and fees



# Enjoy the support you need when it matters most

## Why choose us

### Clear pricing

No set up fees, no daily fees, no additional costs on purchases.

### Same day response

for enquiries or no later than the next day if calling after 2pm.

### Own support staff

so you enjoy the same familiar faces each time.

**Backed by Kinyara Health** for highest care standards & a local team focused on you.

**Dedicated care coordinators** for smooth & consistent scheduling of your support team & services.

**Consistent local team** of highly qualified support professionals, living & working in your neighborhood.

**24/7 support available** for anyone needing overnight care & support services.

Pricing Schedule effective from 1 November, 2025. Prices are per hour with a one hour minimum, unless otherwise stated.

## Weekday hours

*Standard hours* occur during weekdays, between **6am–8pm**

*After hours* occur during weekdays, between **8pm–6am**

## Service categories

Daily living

Independence

Clinical



# Core services



## Hourly rate (for services 2 hours & above)

| Domestic Assist & Meal Prep | Personal Care | Social & Transport | Respite |                 |
|-----------------------------|---------------|--------------------|---------|-----------------|
| \$109                       | \$115         | \$110              | \$112   | Standard Hours  |
| \$129                       | \$136         | \$130              | \$133   | After Hours     |
| \$150                       | \$158         | \$152              | \$154   | Saturday        |
| \$184                       | \$194         | \$185              | \$189   | Sunday          |
| \$228                       | \$240         | \$230              | \$234   | Public Holidays |



## Hourly rate (for services under 2 hours)

| Domestic Assist & Meal Prep | Personal Care | Social & Transport | Respite |                 |
|-----------------------------|---------------|--------------------|---------|-----------------|
| \$136                       | \$144         | \$138              | \$140   | Standard Hours  |
| \$164                       | \$173         | \$165              | \$168   | After Hours     |
| \$191                       | \$201         | \$193              | \$196   | Saturday        |
| \$237                       | \$250         | \$239              | \$244   | Sunday          |
| \$297                       | \$314         | \$300              | \$305   | Public Holidays |

| Sleepover Inactive   |                    | Nursing Services | Medication Assistance |                 |
|----------------------|--------------------|------------------|-----------------------|-----------------|
| \$420                | Monday to Thursday | \$186            | \$70                  | Standard Hours  |
| \$500                | Friday             | \$216            | \$83                  | After Hours     |
| \$600                | Saturday           | \$246            | \$92                  | Saturday        |
| \$475                | Sunday             | \$298            | \$119                 | Sunday          |
| \$840                | Public Holidays    | \$387            | \$152                 | Public Holidays |
| Total cost (8 hours) |                    | Hourly rate      | 30 minute service     |                 |

Care management **\$150** per hour  
(Capped at 10% of your total funding)

Full clinical assessment **\$390** 2 hour session  
Weekday Flat Rate

Travel **\$1.50** per kilometre

## Other services

Standard service rates are inclusive of in-home consultation, standard report writing and travel to service.

**Note:** Extra fees apply to complex report writing and extended travel and consultations times.

### Rates (Standard service)

| Gardening   | Massage Therapy   | Physiotherapy     | Podiatry          | Occupational Therapy | Exercise Physiology |
|-------------|-------------------|-------------------|-------------------|----------------------|---------------------|
| \$120       | \$206             | \$210             | \$208             | \$293                | \$199               |
| Hourly rate | 45 minute session | 45 minute session | 30 minute session | 60 minute session    | 45 minute session   |



For services not listed on our price list, we will confirm charges with you before services commence.

### General Terms & Conditions

- As per service agreement.
- Minimum of one hour for all core services, except Medication Assistance.
- Changes and cancellations made less than 48 hours (2 business days) before a shift will incur the full charge.
- Invoices for brokered and private services must be paid within 7 days of issue.

### Medication Assistance Terms & Conditions

- Medication assistance is a 30-minute service.
- Includes assistance with oral and / or topical medications only.
- Additional services have a minimum charge of one hour at the standard pro-rata hourly rate.

### Sleepover Terms & Conditions

- Includes 8 hours, typically from 10pm to 6am. Hours beyond this would incur additional service charges.
- Inactive sleepover includes up to two instances of client assistance per night.
- If assistance is required 3 or more times, non-standard hourly rates apply.

### Assistive Technology & Home Modifications Conditions

- Assistive technology administrative fees are the lower of 10% of the item or \$500.
- Home modifications coordination fees are the lower of 15% of the quoted cost or \$1,500.

→ Why not speak to our friendly Home Care experts today

1300 770 118  
info@harbourathome.com.au  
harbourathome.com.au

